

Team QIK LLC

Monthly Support Contract

Team QIK offers the most affordable Monthly Support Contract for small to medium size businesses and here's how it works...

Team QIK covers all Technology Support such as (but not limited to)...

COVERED by Support Contract

- Software Install / Updates / Maintenance
- PC / Server Upgrades
- PC / Server New Setup
- PBX/Phone setup/change/install

NOT Covered

- New Hardware COST
- Hardware replacements COST
- Software Licenses COST

KNE = Key Network Element

Each Technology KNE carries a weight, and the total sum of KNEs determines your Monthly Support Contract cost.

Calculate Total KNE's and multiply by \$55 per month... that's your [Monthly Support Cost](#).

KNE Worksheet...

KNE weight	DEVICE	How Many Do I Have?
1.0	Server	
1.0	PC / Laptop / Tablet	
0.25	Local Printer	
1.0	Network Printer/Scanner/Fax	
1.0	PBX	
0.25	VoIP Phone	
0.25	Other Local Peripheral (USB Connected)	
0.25	USERS	

EXAMPLE CALCULATION:

- 3 servers = 3 KNEs
- 10 PCs = 10 KNEs
- 3 Local Printer = 0.75 KNEs
- 1 Network Printer = 1 KNE
- 1 PBX = 1 KNE
- 11 VoIP Phones = 2.75 KNEs
- 5 USB Barcode Scanners = 1.25 KNEs
- 15 USERS = 3.75 KNEs
- **Total KNEs = 23.5 x \$55 = \$1,292.50 per month**